# FAQ - EPC's through Dezrez REZI

### Who do we work with?

We work with a national network of EPC providers.

## How much do they cost?

The cost of an EPC is £83 + VAT.

## Do I earn anything from it?

As part of the £83 + VAT, you will earn £20 from it.

# What's the process when ordering?

Once referred to our system, we will speak to the client to confirm their details, explain the process and collect payment.

## Can I add my own EPC provider to the panel:

You can recommend a new assessor to us directly. We will then contact them, note their coverage and send them our agreement. From this point, we then get them set up on our panel for future instructions.

#### Who will liaise with the client?

All contact will be made by the GOTO Group team. This will be from the first point of referral up until the point of emailing the client their completed EPC.



